

HILL COUNTRY VETERINARY HOSPITAL OPERATION POLICY

APRIL 2020

830 796 3787

1413 STATE HWY 173 SOUTH

BANDERA, TEXAS 78003

THE STAFF AND DOCTORS AT HILL COUNTRY VETERINARY HOSPITAL CONTINUE TO SEE LARGE AND SMALL ANIMAL PATIENTS ON A CURB-SIDE BASIS. WE APPRECIATE YOUR COOPERATION IN CALLING AHEAD TO SCHEDULE AN APPOINTMENT OR MEDICATION PICK-UP. OFFICE HOURS REMAIN M-F 7AM TO NOON AND 1PM TO 5PM WITH EMERGENCY SERVICE AFTER 5PM AND ON WEEKENDS AND HOLIDAYS.

OUR ESSENTIAL SERVICES HAVE NOT BEEN INTERRUPTED DUE TO CONTINUED SPARING OF SUPPLIES AND MEDICATIONS BY OUR STAFF DURING THIS PANDEMIC. WE VALUE YOUR CONTINUED SUPPORT OF THE NEEDS OF YOUR PETS AND LIVESTOCK AT THIS TIME.

PLEASE CONTACT US TO UPDATE ANY ANIMAL OR PERSONAL INFORMATION AS WE KEEP ABREAST OF CHANGING ENVIRONMENT INFLUENCES.

CONTINUE TO BE SAFE AND REMAIN IN YOUR VEHICLE UNTIL A STAFF MEMBER COMES TO ACCESS YOUR NEEDS. JUST CALL THE OFFICE NUMBER (830 796 3787) UPON ARRIVAL SO WE MAY COME OUT TO MEET YOU. IF YOU ARE SICK OR HAVE BEEN EXPOSED TO SOMEONE WHO IS SICK PLEASE CALL TO RESCHEDULE OR HAVE AN UNEXPOSED PERSON BRING YOUR ANIMAL TO THE HOSPITAL OR PICK UP MEDICATIONS.

THANK YOU FOR NOW AND BE SAFE AT HOME.

HAVE A BLESSED EASTER

THE STAFF AND DOCTORS OF HILL COUNTRY VETERINARY HOSPITAL